

# Press Release

**Date:** 31<sup>st</sup> August 2020

## **Self-isolation taxi service information**

### Planning your transport to self-isolation

- Public Health guidance encourages passengers to plan their transport. Those passengers arriving on island, whether via the Airport or Harbour, are encouraged to use their own transport to travel to their point of self-isolation. If this is not possible the next option is to ask a friend or family to transport them ensuring social distancing is adhered to and cleaning of the vehicle (touch point inside and out) at the end of that journey. Where the above options are not available our island's Taxi Service provide this key self-isolation transport service.

### Booking your Taxi to self-isolation

- Check with the Taxi companies the service is available and book in advance where possible.
- Where possible use contactless payment, or find out if you can pay electronically in advance, rather than cash exchanges.
- Passengers are asked to follow the advice of the driver. Passenger may be asked to sit in the back left-hand seat if travelling alone and follow notices displayed in the vehicle.
- Passengers arriving into Alderney should be taken directly to their place of residence. They should not stop at a shop or anywhere else on the way.
- Only one passenger is permitted per journey, unless it is a returning couple/family and they are going to self-isolate together.

### Waiting for your transport

- Be considerate to your fellow passengers and to transport staff.
- Do not congregate near entrances or exits while waiting.
- Be aware of pregnant, older and disabled people who may require a seat or extra space
- Be aware that not all disabilities are visible. Some may be exempt from wearing a face covering.
- Minimise the time spent close to other people, where possible.
- Sanitise your hands before entering the taxi

## In the vehicle

- Social distancing advice should be observed at all times between the driver and the passenger(s).
- Passengers must wear a face mask throughout the journey. The driver may refuse for non-compliance.
- Keep the car windows down where possible throughout the journey to aid ventilation.
- Follow other instructions given by the taxi driver, such as sit in the back seat behind the driver
- Be aware of the surfaces you touch and try to keep this to a minimum.
- Avoid touching your face.
- Avoid loud talking, shouting or singing whilst using the service
- When finishing your journey wash your hands for at least 20 seconds or sanitise your hands as soon as possible.

The States of Alderney do not endorse any particular company. Alderney's taxi services are listed below in alphabetical order. This information is also provided to assist those who may not be familiar with the taxi companies available in Alderney.

- A1 Taxi: 824182, 07781 100412, [a2taxisalderney@outlook.com](mailto:a2taxisalderney@outlook.com) (minibus, MPV)
- Bill's Taxi: 07911 730303 [bjlep57@gmail.com](mailto:bjlep57@gmail.com)
- John Horton, Alderney Tours – 07815 549191 [alderneytours@gmail.com](mailto:alderneytours@gmail.com)
- Island Taxis – 823823 [islandtaxis@msn.com](mailto:islandtaxis@msn.com)

A spokesperson for A1 taxi's said 'we wish to reassure the community and passengers that we are following the Public Health guidelines and continue to provide this key service'. Keep working together to protect our community by managing the Covid-19 risk.

**Ends**