

## **Report to States of Alderney**

### **INDEPENDENT REVIEW OF HEALTH AND SOCIAL CARE NEED, PROVISION AND GOVERNANCE IN ALDERNEY**

#### **Background**

The Committee for Health and Social Care, the States of Guernsey and the Policy and Finance Committee, the States of Alderney wish to jointly commission an independent review comprising:

- an analysis of the current and future health and social care needs of the people of Alderney, engaging the States of Alderney and local people;
- an assessment of current health and social care provision by The Committee for Health and Social Care, the States of Guernsey to Alderney, including:
  - costs and outcomes;
  - exploration of the potential to develop cost effective and sustainable alternative forms of health and social care delivery that might improve outcomes for the people of Alderney,
  - reviewing the support available from Guernsey for specialised services and emergencies; and
- an assessment of current governance arrangements for health and social care services delivered to the people of Alderney.

The independent review of health and social care services is part of a wide programme in response to the following initiatives:

- i) The States of Guernsey Public Service Reform programme 2015 – 2025. This sets out to review all public services with an emphasis on transformation leading to key outcomes of improved value for money, improved performance management and improved customer engagement and satisfaction;
- ii) The review of the financial relationship between Guernsey and Alderney which is designed to provide a clear baseline of current service levels, costs and quality. This will then lead to joint work between both States to help shape future provision for the ‘transferred services’ on Alderney which are provided by Guernsey.

Alongside this, the Good Governance Institute (GGI) report from February 2016 recommended ‘a clear process of open public engagement and dialogue to focus on the way forward for health services on Alderney- their organisation, quality, cost and sustainability – putting citizens at the heart of the process.’

#### **Review Aim**

The aim of the review is to deliver evidence-based practical information for cost-effective recommendations to improve the health and well-being outcomes of the Alderney public.

This will be achieved through the production of a report, with engagement of professionals and the community in Alderney.

### **Review Elements**

The review will include the following elements:

- 1) A needs assessment;
- 2) Assessment of current health and social care provision;
- 3) Assessment of current governance arrangements; and
- 4) Prioritised recommendations for improvement.

The review must note funding constraints and be commensurate with the population and geography of Alderney when compared with the level of services provided in Guernsey, as equity of service provision is an important consideration. It is noted however that due especially to geographical considerations, parity of services between Guernsey and Alderney will not be achievable.

### **Community Engagement**

Community participation will be an important part of this review. It is important that the residents of Alderney have confidence in its contents. In particular, views of the community will be sought early and systematically using recognised methodology, and must be a key influencer of the outcome of this review. The community will include the general public, politicians, and health and social care professionals who provide services on or to Alderney.

### **Review Recommendations**

The report will propose prioritised evidence and risk-based recommendations for change, leading to improved outcomes. This will be in the context of:

1. the independent review and needs assessment;
2. the Committee *for* Health and Social Care, the States of Guernsey's overarching priority setting framework;
3. the States of Guernsey's strategic and financial planning framework and related strategies, including Supported Living and Aging Well Strategy (SLAWS), Children's Plan, Healthy Weight Strategy, 20 20 Vision, Mental Health and Well- Being Strategy, Disability and Inclusion Strategy etc;
4. the Good Governance Institute recommendations as part of the 'Lyons Report'; (Good Governance Institute (GGI 2016). Butler M, Smith C, Cockayne D, (2016). Independent Review of the Health and Social Services Department's actions in relation to Dr Rory Lyons Report of Findings;
5. Policy Council paper and States of Deliberation resolutions regarding the financial relationship between Alderney and Guernsey (including the Stephen Taylor review and Terms of Reference for a review of financial arrangements, February 16<sup>th</sup> 2016);
6. the best evidence on provision of healthcare to remote communities, including through digital solutions; and importantly,
7. the collected views of the Alderney public;
8. BDO Cost and Benchmarking Review; and other relevant documentation

To realise their full potential and value, these recommendations must also be easily translatable into a new fit-for-purpose strategy and plan for improvement in Alderney.

**Review team**

The independent review will be undertaken by the University of Aberdeen Centre for Rural Health, Dr Philip Wilson and his team from the University of Aberdeen.

**Timing and cost**

The review is due to report by the end of 2016 and the cost will be met by the States of Guernsey.